

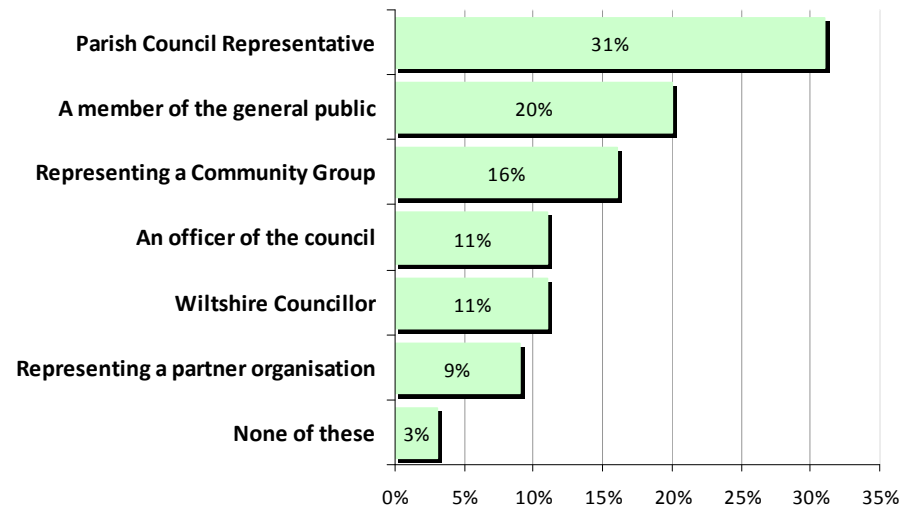
Appendix 1

Area Boards review: summary of survey results

1242 responses were received to a survey distributed between 25th January and 5 March 2010. The number of respondents that had attended an Area Board meeting was 517 and this forms the base of respondents used in the following tables

Respondents

(Base 517)

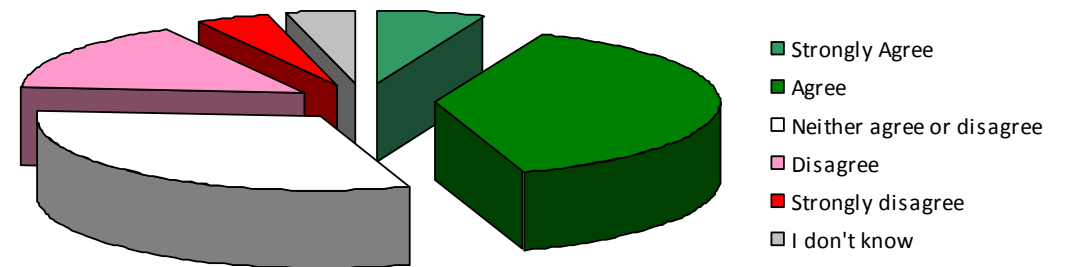


Overall satisfaction with the Area Boards

This graph shows the views of those who have attended at least one meeting of the Area Boards. Overall 45% of respondents agree that the Area Boards are working well while 20% disagree.

Overall the area board is working well (Base 517)

<i>Strongly Agree</i>	6%
<i>Agree</i>	39%
<i>Neither agree or disagree</i>	31%
<i>Disagree</i>	16%
<i>Strongly disagree</i>	4%

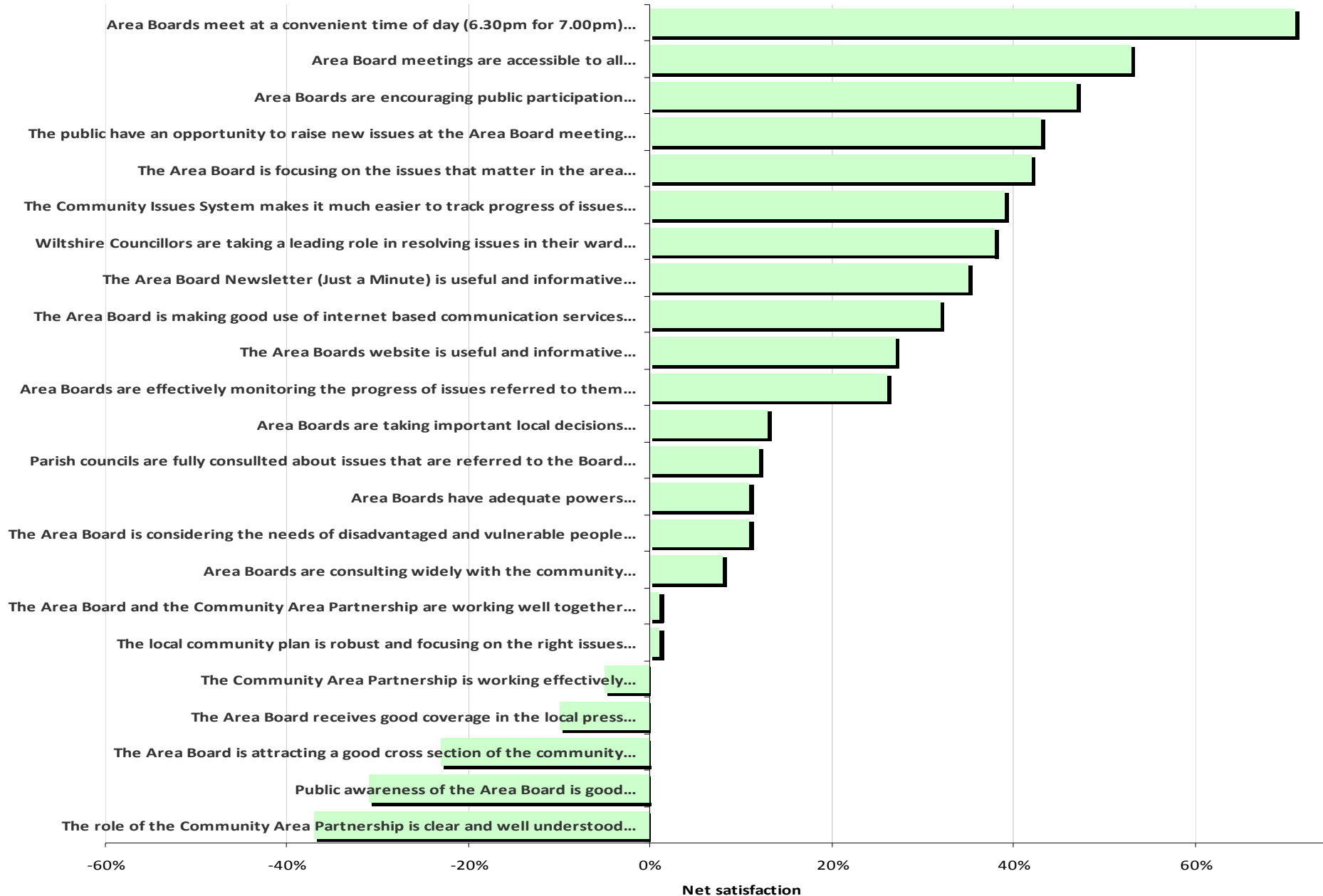


I don't know

4%

Operation of the Area Boards

This graph shows the views of those who have attended at least one meeting of the Area Boards. The ranking has been derived by subtracting negative scores from positive scores to achieve a 'net satisfaction' rating (Base 517)



Operation of the Area Boards (Base 517)

	<i>Agree</i>	<i>Disagree</i>	<i>Net agree</i>
Area Boards meet at a convenient time of day (6.30pm for 7.00pm)...	79%	8%	71%
Area Board meetings are accessible to all...	67%	14%	53%
Area Boards are encouraging public participation...	64%	17%	47%
The public have an opportunity to raise new issues at the Area Board meeting...	63%	20%	43%
The Area Board is focusing on the issues that matter in the area...	57%	15%	42%
The Community Issues System makes it much easier to track progress of issues...	52%	13%	39%
Wiltshire Councillors are taking a leading role in resolving issues in their ward...	54%	16%	38%
The Area Board Newsletter (Just a Minute) is useful and informative...	47%	12%	35%
The Area Board is making good use of internet based communication services...	48%	16%	32%
The Area Boards website is useful and informative...	41%	14%	27%
Area Boards are effectively monitoring the progress of issues referred to them...	41%	15%	26%
Area Boards are taking important local decisions...	42%	29%	13%
Parish councils are fully consulted about issues that are referred to the Board...	33%	21%	12%
The Area Board is considering the needs of disadvantaged and vulnerable people...	32%	21%	11%
Area Boards have adequate powers...	39%	28%	11%
Area Boards are consulting widely with the community...	41%	33%	8%
The local community plan is robust and focusing on the right issues...	25%	24%	1%
The Area Board and the Community Area Partnership are working well together...	26%	25%	1%
The Community Area Partnership is working effectively...	24%	29%	-5%
The Area Board receives good coverage in the local press...	24%	34%	-10%
The Area Board is attracting a good cross section of the community...	25%	48%	-23%
Public awareness of the Area Board is good...	18%	49%	-31%
The role of the Community Area Partnership is clear and well understood...	19%	56%	-37%

Key

%	No concerns
%	No serious concerns
%	Some concern
%	Serious concern